



A Volunteer Escort-Driver Reimbursement Program
of the non-profit 501(c)(3) Independent Living Partnership



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MARCH 2016 TRIP RIDER SURVEY

Executive Summary

During February and March 2016, 396 surveys were completed and returned by TRIP riders who were regularly using the service. Survey requests were mailed to 649 TRIP riders with their mileage reimbursement checks December 2015 travel. No incentive was offered for completion of the survey. The resulting response rate was 61.0% of those receiving the survey request. Annual TRIP surveys of riders normally have a high response rate, which we interpret as meaning that the service likely has high importance to those it serves.

Sixty-one percent of program enrollees are 60 years of age or older with fifty-five percent of the riders between the ages of 60 and 79. Female enrollees outnumber male program users by about 3 to 1. This ratio has been consistent since the program began 23 years ago.

The major impediments that challenge access to health services and to other subsistence resources are mobility related:

- Three-fourths say they are unable to drive a car and nearly seventy-two percent say that no family members are available to help
- Seventy-six percent say that it is difficult for them to walk and sixty-five percent say they are in danger of falling
- Fifty-six percent said they are unable to use the bus or a van service and forty-seven percent say they have no money to pay transit fares
- About one-third of the respondents told us they were very sick, frail or weak, get confused and cannot see well.
- More than one-fourth told us that they cannot travel without an escort
- Almost forty-six percent said that the medication they take is an impediment to their mobility.

From earlier surveys and the preponderance of TRIP users who also receive In-Home Support Services, for which people only qualify if they are low income, we asked some questions about client work history and their current financial circumstances. Currently seventy-seven percent of TRIP riders qualify for In-Home Support Services.

About sixty-one percent of TRIP riders say that they worked more than twenty years before ending up having low income and not having adequate transportation option to meet their daily living needs, and forty-two percent told us they had worked thirty years or more!

Of those who were working at the time they stopped working, more than sixty-one percent said they were unprepared financially not to keep working. Eight percent told us they were financially prepared to stop working when they did. Eighty-nine percent told us the reason they left the work force was because they became seriously ill or disabled. For TRIP clients, sickness and disability have been financially devastating.



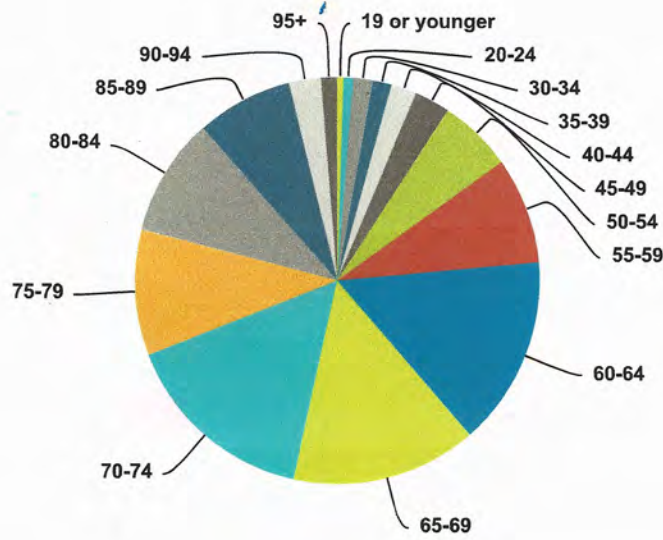
is a public benefit program of the non-profit



ATTACHMENT 1

Q1 What is your age?

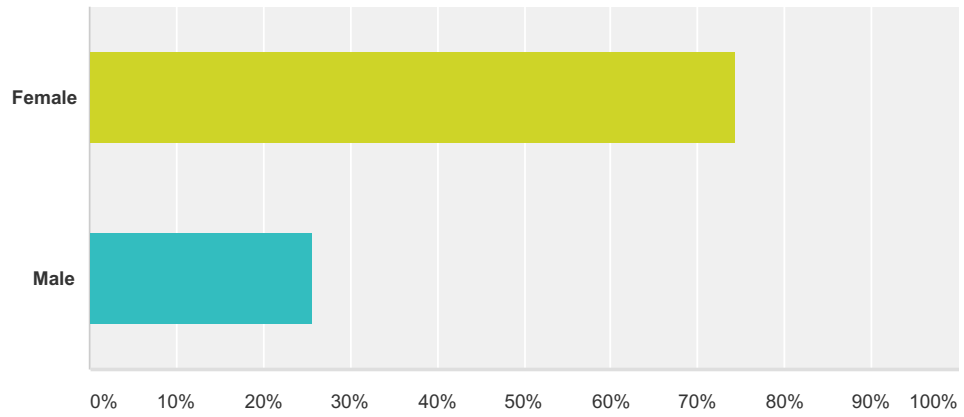
Answered: 391 Skipped: 5



Answer Choices	Responses	
19 or younger	0.51%	2
20-24	0.77%	3
25-29	0.00%	0
30-34	1.53%	6
35-39	1.53%	6
40-44	2.05%	8
45-49	2.81%	11
50-54	5.88%	23
55-59	8.44%	33
60-64	15.09%	59
65-69	14.83%	58
70-74	15.60%	61
75-79	9.97%	39
80-84	9.46%	37
85-89	7.67%	30
90-94	2.56%	10
95+	1.28%	5
Total		391

Q2 What is your gender?

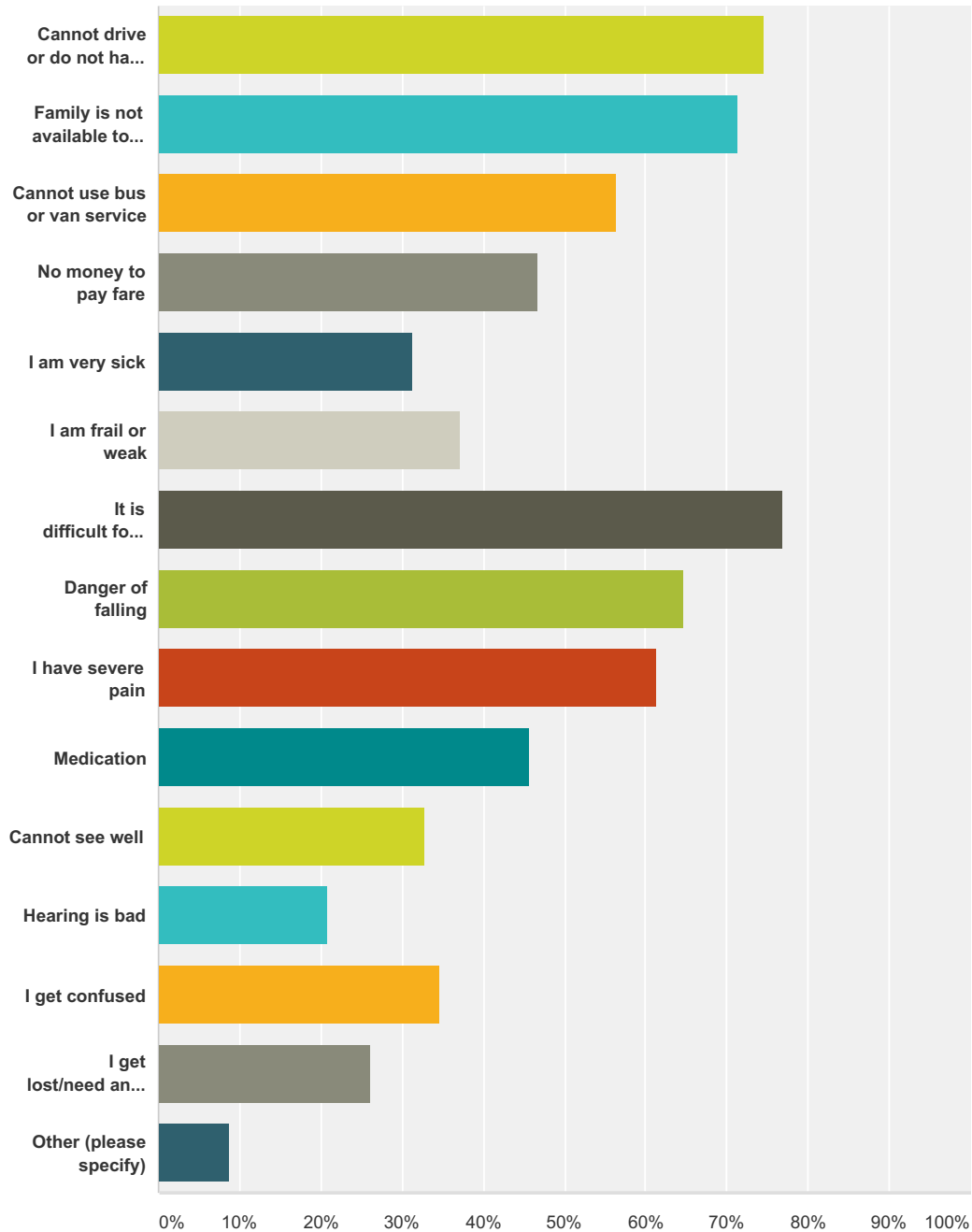
Answered: 385 Skipped: 11



Answer Choices	Responses
Female	74.29% 286
Male	25.71% 99
Total	385

Q3 Please tell us what affects your ability to get to doctors, the grocery store or other places that you would like to go. (Please check all that apply)

Answered: 396 Skipped: 0



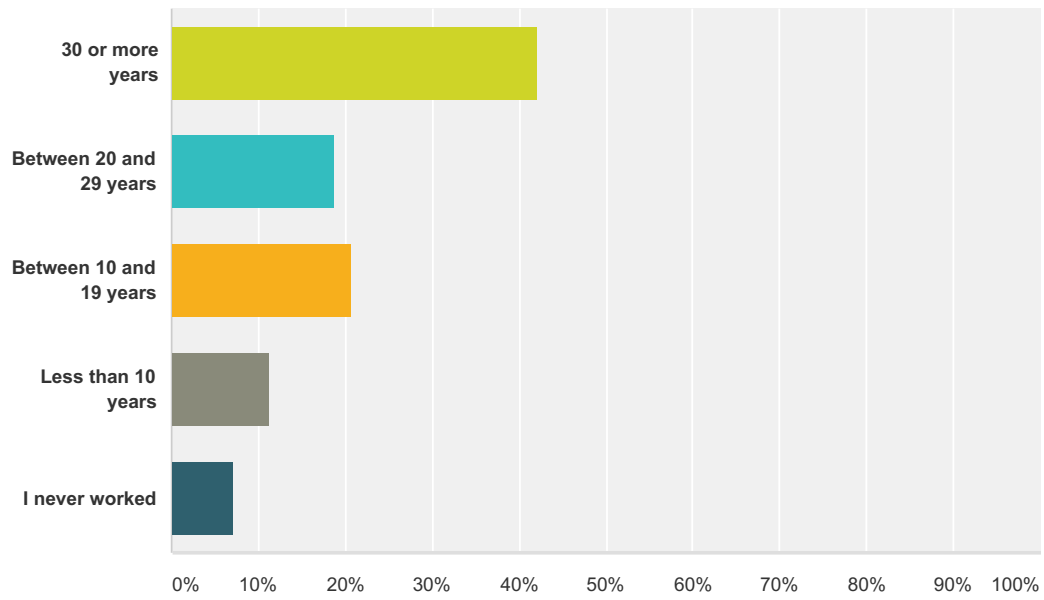
Answer Choices	Responses
Cannot drive or do not have a car	74.49% 295
Family is not available to take me places	71.46% 283

15-16 TRIP Rider Survey

Cannot use bus or van service	56.31%	223
No money to pay fare	46.72%	185
I am very sick	31.31%	124
I am frail or weak	37.12%	147
It is difficult for me to walk	76.77%	304
Danger of falling	64.65%	256
I have severe pain	61.36%	243
Medication	45.71%	181
Cannot see well	32.83%	130
Hearing is bad	20.96%	83
I get confused	34.60%	137
I get lost/need an escort	26.01%	103
Other (please specify)	8.84%	35
Total Respondents: 396		

Q4 Before now, how many years did you work?

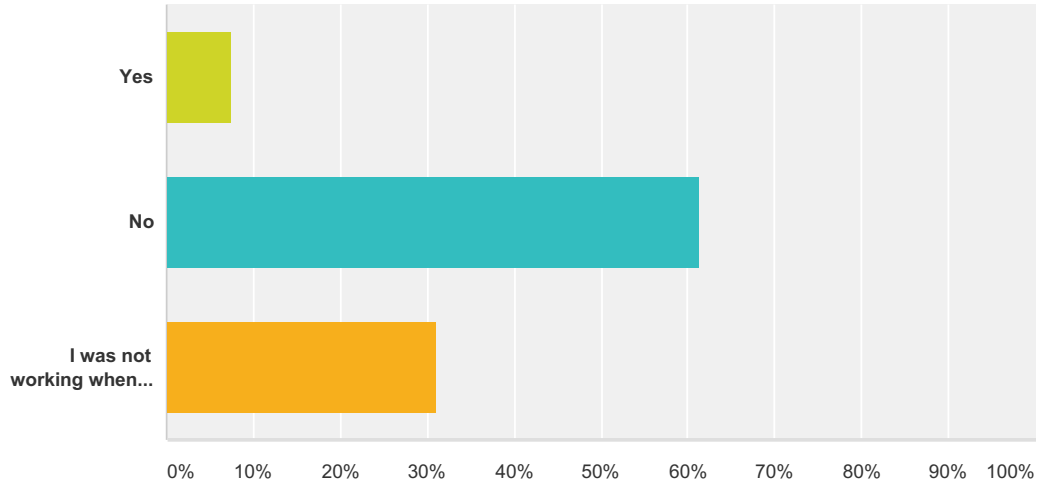
Answered: 392 Skipped: 4



Answer Choices	Responses	Count
30 or more years	42.09%	165
Between 20 and 29 years	18.88%	74
Between 10 and 19 years	20.66%	81
Less than 10 years	11.22%	44
I never worked	7.14%	28
Total		392

Q5 If you stopped working or had to stop working, were you financially ready for retirement?

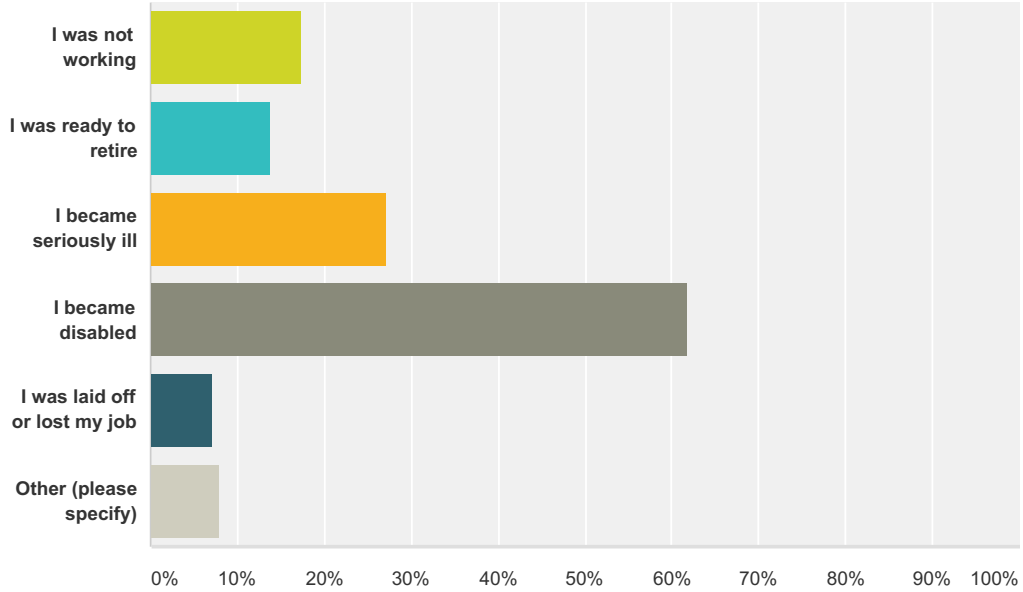
Answered: 386 Skipped: 10



Answer Choices	Responses
Yes	7.51% 29
No	61.40% 237
I was not working when I became ill or disabled	31.09% 120
Total	386

Q6 If you were working and you left the work force, what was the reason? (Please check all that apply)

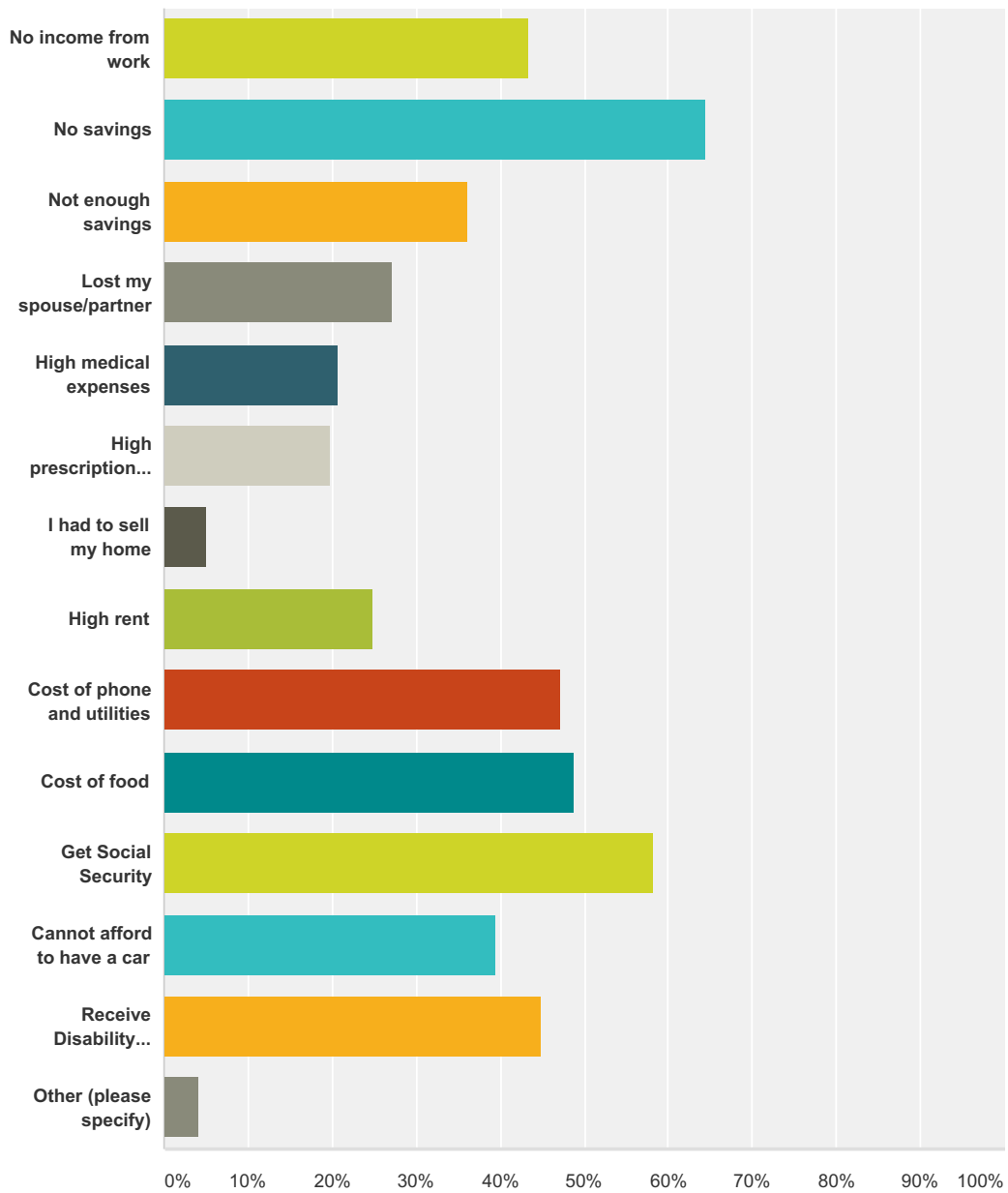
Answered: 382 Skipped: 14



Answer Choices	Responses	
I was not working	17.28%	66
I was ready to retire	13.87%	53
I became seriously ill	27.23%	104
I became disabled	61.78%	236
I was laid off or lost my job	7.07%	27
Other (please specify)	7.85%	30
Total Respondents: 382		

Q7 What has affected your current financial situation? (Please check all that apply)

Answered: 383 Skipped: 13



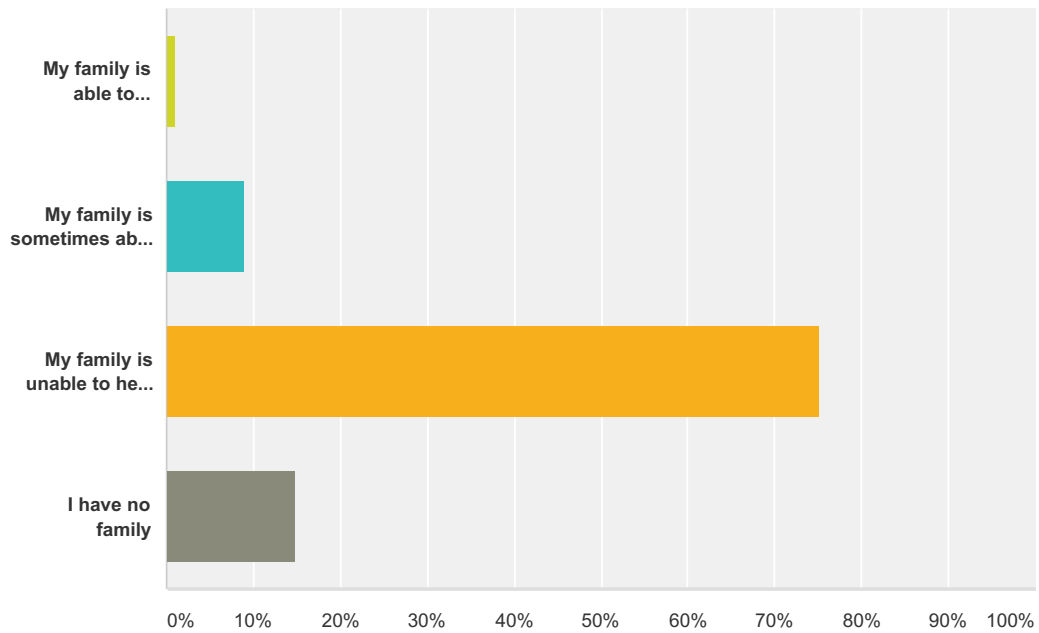
Answer Choices	Responses	Count
No income from work	43.34%	166
No savings	64.49%	247
Not enough savings	36.03%	138
Lost my spouse/partner	27.15%	104
High medical expenses	20.63%	79

15-16 TRIP Rider Survey

High prescription prices	19.84%	76
I had to sell my home	4.96%	19
High rent	24.80%	95
Cost of phone and utilities	47.26%	181
Cost of food	48.83%	187
Get Social Security	58.22%	223
Cannot afford to have a car	39.43%	151
Receive Disability income	44.91%	172
Other (please specify)	4.18%	16
Total Respondents: 383		

Q8 Can you count on your family to help you out financially?

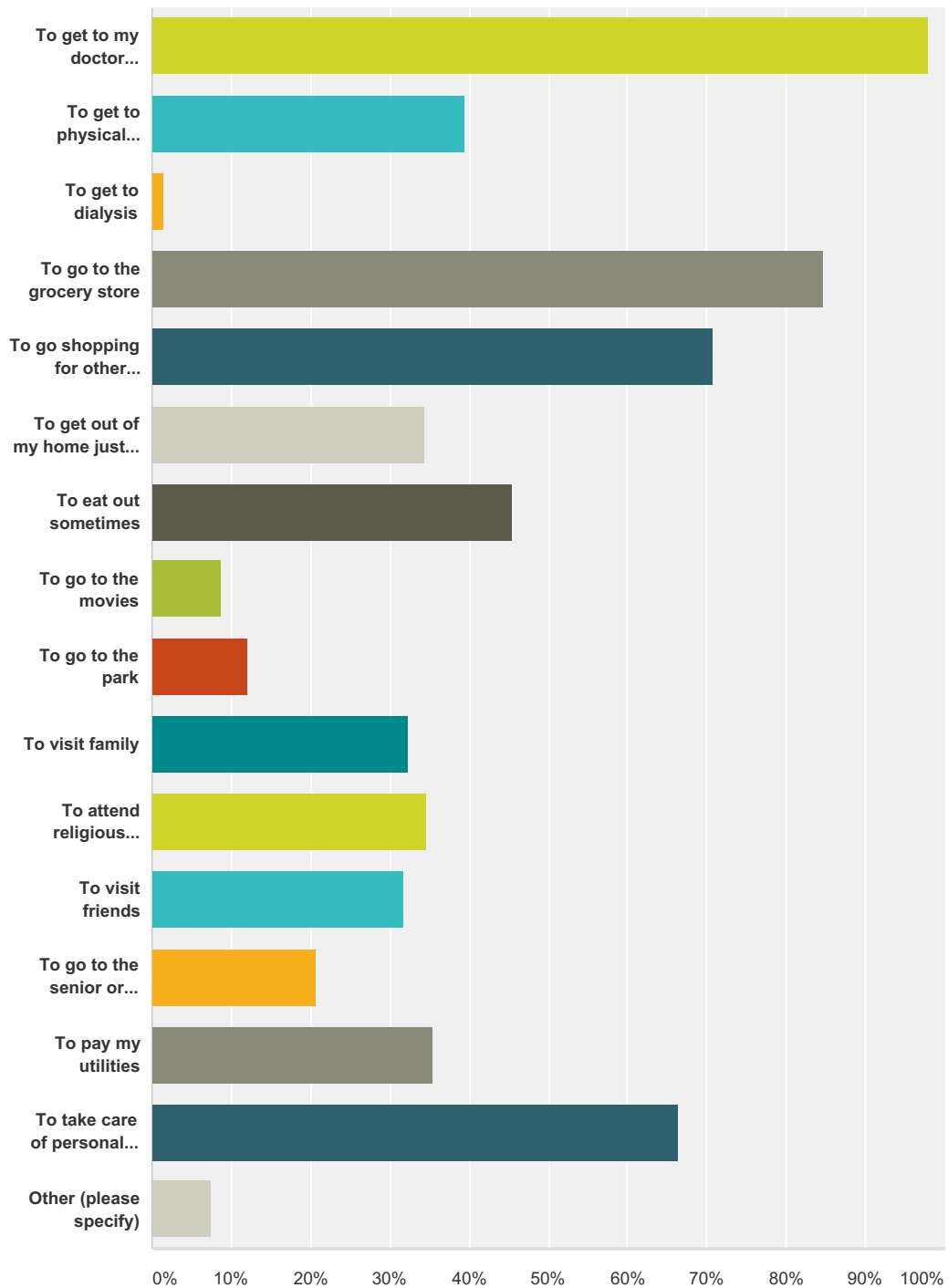
Answered: 369 Skipped: 27



Answer Choices	Responses
My family is able to regularly give me something to help me out	1.08% 4
My family is sometimes able to give me a little money	8.94% 33
My family is unable to help me financially	75.07% 277
I have no family	14.91% 55
Total	369

Q9 What do you use TRIP for? (Please check all that apply)

Answered: 387 Skipped: 9



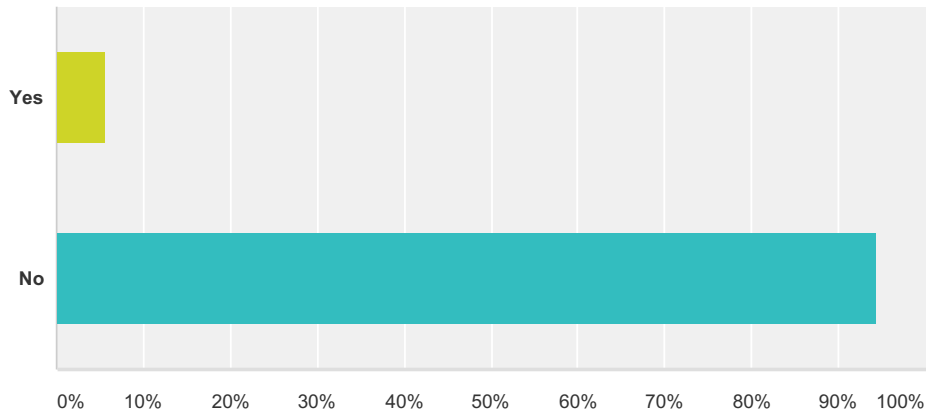
Answer Choices	Responses
To get to my doctor appointments	97.93% 379
To get to physical therapy	39.53% 153

15-16 TRIP Rider Survey

To get to dialysis	1.55%	6
To go to the grocery store	84.75%	328
To go shopping for other things	70.80%	274
To get out of my home just to do something	34.37%	133
To eat out sometimes	45.48%	176
To go to the movies	8.79%	34
To go to the park	12.14%	47
To visit family	32.30%	125
To attend religious services	34.63%	134
To visit friends	31.78%	123
To go to the senior or community center	20.67%	80
To pay my utilities	35.40%	137
To take care of personal business	66.41%	257
Other (please specify)	7.49%	29
Total Respondents: 387		

Q10 Are you a U.S. Veteran?

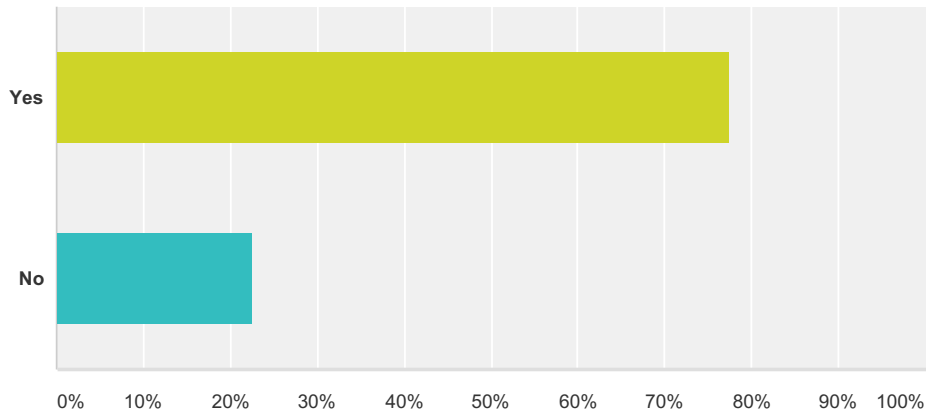
Answered: 378 Skipped: 18



Answer Choices	Responses	
Yes	5.56%	21
No	94.44%	357
Total		378

Q11 Are you a recipient of IHSS?

Answered: 374 Skipped: 22



Answer Choices	Responses
Yes	77.54% 290
No	22.46% 84
Total	374

Q12 In your own words please tell us what you would do if the TRIP service was no longer available.

Answered: 361 Skipped: 35

ATTACHMENT 2

In your own words please tell us what you would do if the TRIP service was no longer available.

It would adversely affect my overall well-being I could not go out to my doctor appointments, visit family and friends or go take care of personal errands

I get to Medical appointments in my van and my IHSS caregivers drives... I do not drive at all. If I didn't have TRIP I would have to go live in a retirement facility

Stay home I need help to get out . I fall

We need more like this time so hard so if I can do something to help someone why not Thank God for you. You have help as much as I can I have Myocofibrosis so I try to help as much as I can. Thanks, Sorry so late my mother lost... her sister son

I would ask friends to help me and sometimes be able to pay but it is very hard to ask for help they are all busy with lives and medical I live in a senior area

I wouldn't be able to go to my doctors or shopping or to do my stuff right.

I would be stuck at home I am not able to get on a bus because of using a walker I cannot stand or walk very long It would be really hard to shop for groceries or be able to do anything else because I lose my balance easily and am afraid I will fall It would be depressing if I could not get out and about. I need to be with other people to socialize too. I am so grateful for your help!!

I would be home alone, a lot. no movies or museums. I would need another way to get food and goods I would not get to visit others or go to church need to seek other means of help I do not know what I would do without TRIP

I would have a difficult time getting to places

It would be hard because I wouldn't have enough money to pay for my good and pay bills.

I don't know what to do cause no way to get nowhere

I will have serious problems with transportation during emergencies as well as regular doctor's appointment and grocery shopping at times

I don't know it is such a great help

I would have to pay someone out of pocket or try to walk to a bus stop to get around

I would have no way to get to my doctor's appointments and pay my bills. Or anyone other errands I have to do. I really do need the TRIP program I can't see myself with it.

Nothing at all

Try to find other transportation to help me I know it will be very hard to find help let yours with all my health problems I thank you for your help

I would have to pay for gas myself and Can't afford it You guys are life savers Thank you

Wouldn't be able to do my errands

I have my ex-wife take me to pain management in Santa Ana, Rheumatologist in Upland, Infusion in Upland, once a month to Beverly Hills for internal pain machine refills and 3 different pharmacies in Southern CA. I honestly don't know what I would do without TRIP help. I have SS and SSD for income and I can barely afford food and co pay for medication without TRIP my independence would be gone. Most likely I would be put in a hospital or nursing home. At 54, I would die. With TRIP and IHSS worker, I can still Maintain a life, being in my own apartment I mentor middle school kids. I have a good set of friends that are disable like me, but they have family and I don't. I wish life was different and I was normal, where I could be working and living without pain and the honest need for programs like TRIP. My IHSS worker doesn't get paid to take me and her hours were cut terrible this year. I don't want to go to a rest home, I am still young.

I wouldn't see my family and that would sadden me.

I would go crazy without it. My caretaker is not always available so if TRIP were to go away I would be lost

TRIP has made my life good again that I can go to church for physical therapy I don't know what I would do without TRIP I can go to the food bank for food 83 years old

TRIP is a truly Blessing for me, my eye are weak, my knee go out, They say I am getting old and sick. TRIP service help a lot if no longer service would make me sad and unhappy. I guess I would have to pray for another program to help me. But I want to take this time to thank you very much for your help. May God bless you for helping the poor

If TRIP no longer existed my little bit of life would be over. I am so grateful for this program. I would not be able to see my doctors as I am needed I would become bedridden and basically have no reason to live. You are all a true blessing and I hope one day I will be able to repay you financially and emotionally You are wonderful people

I am an amputee and diabetic I have severe medical problems without TRIP I would not be able to survive

I would pay someone until my funds were used then do without

Unknown

Be in Deep Trouble Could not get to Dr., Etc.

I don't know, my health is not getting better I'm hoping to improve get back on my own

I would be unable to go to my Dr. Appts. as often as needed Van service cost are low But I don't always have an extra \$\$

I would be performing the same asks I am doing now, however it would be on a very limited basis. I would be able to only do anything when necessary or mandatory.

I would have to cancel more doctors' appointments not go to the senior center Take bus to grocery store, but with my walker I can't push the cart to carry groceries home

yes TRIP is very important in my life going to doctor appointments, pharmacy, grocery As I do not know the bus system and due to medication I get confused and get lost and afraid, As I do not understand N,E,S,W directions and unable to walk very far Thank you TRIP for your Program, God Bless You All. AS I'm 60 years old. My life could not function without TRIP I am faithfully reliant on TRIPS help. Due to serious metal Issues I've lived with Thank you TRIP for Being there and a great help!

Probably stay home all the time

I am 97 years old. My friends have all died or moved. I have a son lives in Florida, daughter lives in San Diego, and Son lives in Mission Viejo. I see them on the weekends only as they work. I would have to stay cooped up all week if I didn't have TRIP I get to play Bingo which is my only recreation. Thank you TRIP

I don't know. I would have to look for another source

Not sure what I would do This service has been such a GREAT HELP!

I would not be able to keep doctors' appointments I would not be able to buy groceries or personal items I would not be able to get prescriptions

Stay at Home 24/7

It would be very difficult for me. TRIP helps me a lot with my transportation needs.

It would affect me a lot, physically and emotionally.

I would be in serious trouble. I don't know what I would do. I have no family left, my friend is 80 and very sick, my other friend moved to Miami FL. I am unable to walk to the bus station. I thank God every day for the help I get. Thank you very much.

It would affect my way of getting to the places I need to get to on a month and week.

I would become isolated and not be able to leave my house again. I wouldn't be able to eat, pick up my prescriptions or get to the doctors.

I don't know what to live for. I hope I can count on the service.

Go out a lot less, have to try to get rides from neighbors have to go without more food and

household items.

I don't know TRIP has been a blessing I can now ask people to go to the store for me.

My caregiver is provided to me thru IHSS so, if TRIP was discontinued for me this TRIP program is for my caregiver since she uses her car to help me in all these necessary ways. It would be a hardship for her to lose this financial help!

I really don't know! May have to beg people and be at their mercy to take me to the places I absolutely must go! Further trust god to make available transportation resources to meet my needs.

I honestly do not know! this program has allowed me to keep myself in toilet paper! don't laugh!! I have a rare blood disease, common variable immune deficiency CVID. Main symptom for 15-20 years is urgent diarrhea at 20 times a day! I go through 1 Charmin mega roll a day at \$40.00 worth of trips a month. I guess I'd have to start selling my personal items online. I hope the state isn't toying with the idea of discontinuing this program!! They don't know what financial stress is until they've been forced into disability are making well below income and expected to survive on this while having out of pocket medical expenses greater than \$2500 a month!!!

I don't know what I would do.

I would have a problem getting to where I need to go, not good at all; Thank you TRIP for the help cannot depend on family at all. So that's why I need help. Thank you again TRIP!

Homebound-wheelchair-unable to use left side of my body due to partial paralysis. Depressed to not be able to get to my doctor appointments, physical therapy, or call other daily outings.

I would try to look for other ways to get to my appointments which will be hard being that I have to travel over 150 miles one way. Where I live there's no resources for those kinds of services.

I don't know what I would do if the services stopped I really am grateful for the services.

I really have no idea what I would do if TRIP was no longer available.

I was not going to be able to go to my doctor's because lack of transportation and financial hardship

I would not be able to get my prescriptions, and go to doctor appointments.

I would be at the mercy of others which means, I may not get my meds or needs or time.

I don't know what I would do! TRIP program has helped me from depression. Just getting out, helps me mentally and physically, thank god for this program.

I wouldn't be able to go to my doctor appointments or buy my groceries.

I really don't know I guess a cab if every month I have from 6 to 10 appointments a month but you only give me 150 miles. I didn't know if I was going to get this.

I have money for far I have no idea what I'm going to do.

I would not be able to make my doctor appointments.

I don't know how I would get around.

I don't know how I'll get by because TRIP helps to get me to the places I need to be.

Very hardship on me if I didn't have TRIP.

I do not know at this time I cannot walk well or very far. My caregiver helps me walk in the market.

I would probably be in a shut in, my depression would get worse. I hope it doesn't stop.

I don't want to think to lose TRIP Program; it's very helpful for me and others with the same problems. I can't afford to go to Kaiser in Riverside or Moreno Valley in taxi cab or ADA Program for disabled people. I'm very comfortable what I have right now in having my helper driving me to markets, doctors, banks, etc. TRIP Program is part of my life (save my life).

Would try making more use of public transit.

It would be difficult. I would have no other means than to ask around, to see if I can find another transportation source.

I would be in big trouble! I would have a very hard time trying to find a way to get around. Very scary!

I would be in a mess!

The Trip proved me with the service I listed on above item #9 and made a great impact in my remaining years. I am 92 years old. I don't want to make more burdens my family for their help. I thank God for giving me each day to live. Thank you TRIP for making everything possible for me.

I don't know because I hate bothering people because they offer help but throw it back in your face and never let you forget I did this to help you.

No longer be able to live on my own.

I would not be able to visit family and friends twice a month.

Not exist.

Take the bus, or pay someone, use dial a ride.

I really don't know what I could do. I need the Trip program.

I would not be able to get around safely. Even in my personal mobilized wheel chair, I can't use like one did. I fell over and out of it the other day. My eyesight also affects my ability to see traffic correctly. Becoming more dependent.

If I did not get the TRIP service I would be at a complete loss for my needs.

I have to idea, as I'm unable to pay for gas to have anyone take me. I live in senior and disabled apartment complex. No one will help you at all without paying them.

My caretaker would not have help for gas.

Struggle. Have to ask for help from neighbors which would be embarrassing. Would not be able to just get out of the house, suffer from "cabin fever". Could not manage shopping on the bus.

Unable to do anything. Public transportation of any kind won't help me with my oxygen and catheter plus walker and groceries. I live upstairs-elevator in next building, have to use in order to get downstairs.

Die. No way can I trust a disabled van when a friend of mine who also was in a wheelchair Fell because their hydraulic lift failed. I am terrified of those vans, plus I have a panic disorder, PTSD, was attached/held hostage, assaulted in my home and do not trust others.

A God Send. It pays for gas now, gas drops, food goes up.

I wouldn't be able to go to doctor appointments regularly if TRIP was no longer available. TRIP allows me to stay on top of my health.

I would not be able to receive the medical attention I receive for doctors outside of my county.

Not sure what I would do

I would have an anxiety attack first then I would go to apartments that have managers and ask to put help wanted by senior lady for a volunteer driver to take shopping for food and clothing, appointments with doctors and dentist and testing. People are not responsive or compassionate some thought I wanted a chauffeur. I used to put an ad in the pennysaver; they are no longer in business.

At this time I don't know what I would do and I hope I will not have to. Thank you for your help thus far.

I just don't think I could survive. I have no car; I'm not capable of driving. I suffer from mental illness and have memory loss past and current. My daughter cannot help me. She works full time and has 3 kids, one of them is autistic. Without IHSS I could not function. I would probably give up as I have no one to help me. With both physical and mental disabilities, I am at the mercy of others, mainly my caregiver who provides me with all the help I need.

I have to stay home not able to go to the dr. shopping and do my personal thing.

It would affect my physical and mental state if a little situation from being confined in one place

most of the time.

It would take away some of the freedom to get out of the house.

I would stay home, visit by phone. Read would and watch TV, enjoy my pet. I would sew and I would draw my Angel portraits- which I try to do anyway. I move slowly, taking too long to accomplish anything around my home or elsewhere, but I keep moving anyway. Sometimes I try to exercise in the swimming pool where I live.

Miss out on everything I checked

CRY! I would be very sad. As I depend on that for my only transportation.

I would probably have to do without it, but I would miss it.

I'm not sure, but I would have difficulty getting out. I might have to re-think my living situation.

Have to cut back even more to pay for rides.

I would have to pay for rides and not be able to visit family and friends.

Don't know.

I don't know what I would do.

The truth is it scares me. I don't know how I would get to and from my Dr's appointments, the pharmacy, to get food. I just don't know what I would do.

It is a lot of help for me because I send my caregiver most of the time to get something to the store.

Ask neighbors to drive me

I would be completely lost without the help, so I couldn't get to the doctors' appointments or get food.

Dependent on transportation. Any services for the distance I have to go are practically impossible. I'm in a power chair handicapped.

I would be inside crying and depressed.

Nothing, I would not be able to enjoy my outdoor life. It would be very hard for me to do my outdoor activities.

I wouldn't know what to do. I rely on TRIP, it helps me a lot. My caregiver is able to take me where I need to go.

Is a small help but it helps a lot.

I could not accomplish much. I would not be able to get anywhere.

I would be home most of the time and would be very difficult for me to get to doctors and grocery store. -My depression would become worse if I had to be home alone most of the time.

I have no idea!!! I have no relatives in California my last friend passed away last year.

I wouldn't get to my doctor's or pharmacy

I'd buy a donkey!

I've had a stroke and cannot use my left side of my body without TRIP my life would be more challenging than it already is now.

I would not be able to take care of my needs.

TRIP service helps me a lot, without this service; I don't know what to do.

I would be unable to make it to my doctor's to go grocery shopping, would not be able to get any medical attention, or pay my rent and utilities, I would be completely housebound.

I need to go to library and go to church and need to get food.

Be lost look for someone to drive me to pay my bills and to get some food. It's hard being old. I have to depend on my caregiver for everything she helps me!

I would have to choose between eating and paying for transportation. I am receiving small amount and cannot afford even necessities. I am supposed to be on high potassium diet and cannot afford the food. I have to pay for some medications. I am almost wheelchair bound and can barely walk. Other than needing surgery, my joints and muscles are very stiff and resistant with extreme pain. Lupus and other immune diseases, Brain injury, hip replacement requires many specialists and doctor appointments per month.

I don't know what I would do to get to places without TRIP would probably have to change if possible doctors to a local area and ask if they have any services to pick up elderly for doctor appointments.

I see a specialist doctor out of town and would not be able to go out of town and would not be able to go if I didn't have TRIP to reimburse my sister for the cost of gas. Thank you.

If TRIP didn't exist I would have to pay for my transportation from what SSI gives me and that is not enough.

I do not know what I would do if there was no TRIP service to help me out.

I'm glad I have TRIP because I have no one to help except this program.

I would not be able to go to the doctor's, shop, get medicines, etc.

I didn't receive the TRIP program I would have to use money from bills or borrow money to ask friends or family to drive me to and from physical therapy, dr. appointments etc. people are always willing to help but don't always have gas.

Miss out

I think I would be sicker and stressed out without a way to pay for my transportation. I wouldn't know what I would do.

I would be at a great disadvantage since any caregivers in this area do not donate or give up their time for medical transportation free of charge and expect money for time and transportation expenses.

Try to give my daughter gas money out of my own SSDI from food and bill money. I live out in the country, there is no bus, dial a ride, or care a van this far out. I have no idea what I'll do when my daughter becomes too sick to drive.

I would be limited to where I can go. I would not be able to go to religious services or take care of personal needs.

Kill myself? Not sure.

Not be able to visit family and not be able to go out to shop regularly.

It would affect all of us that use it to take care of our needs, it would be unfortunate if this program was not available for me and for the person who drives for me.

I really don't know because I have a serious heart condition and I am mostly at times unable to get around well. Thank God for TRIP.

Wouldn't know what to do.

Don't know.

I would not be able to go to the doctor or grocery store or bank. They TRIP money pays for my gas to get back and forth. I thank God for this program.

Have to pay out of pocket which would have me broke.

I would ask my church members if they could volunteer their time to pick me up to attend church or keep medical appointments.

It would be very hard to get people to take me to my Dr's appointments or to my physical therapy. This is a very special program for people like me with disabilities and very low income. I am very grateful to this TRIP program. Thank God it exists.

Miss Doctors and other appointments. Would have a problem getting to grocery store.

I would stay home and complete personal business and cancel doctor appointments.

It would be very difficult since I can't walk and have no family members around.

I need TRIP because I cannot get to the places I need to get to otherwise.

I don't know what I would do.

Ask my neighbors for help or look for someone else or the closest family member if it was my case.

I don't know; I am grateful for TRIP. My doctors are out of town. I can't afford to pay anyone to take me. I have to see my Dr. 2 times a month because of my MS medication. My driver has to take me off from work to take me. Thank you.

I don't know what I would do because I appreciate the help and assistance. Thank you.

I don't know

I have no idea

I would pay for help.

I would feel really bad, because I depend on the program to be able to get out and visit my sister and family since they live far from me, and to my medical appointments and just to get out, it would be difficult not being able to get out. Without the program it would be very difficult to get out of my house. Thank you for this program and to everyone who make it possible.

I would have to find the money I need to catch the bus, groceries would be the hardest one to get, but I thank you very much for helping me, I don't have to stand in the sun or rain. I appreciate what you have done for me.

I would use a taxi or dial a ride

I don't know, it's a big help for me being out here in the IE.

I would have to ask other type of help and it will probably affect my physical health. Thank you for all that you do for me.

I would use Dial a Ride with a hardship

I wouldn't know what to do. Thanks to TRIP I can go to the doctor and buy my groceries. It would be very difficult no to have TRIP.

It will be hard for me to get all of my stuff done, I'm glad TRIP is here to help.

I would be at a great disadvantage as I am legally blind, So I can't driver TRIP has helped me tremendously!

OMG if TRIP service was not there I will be a dead man. It is practically the only service that

helps me to live in this world. Thanks and god bless TRIP.

I don't know how to go on the bus

What can you do, if it's not there.

I would miss all appointments; be unable to buy groceries.

Some appointments through van transportation non-medical others I don't know.

It would be very hard on \$849.00 a month from SSI for me financially and would make it harder to eat properly. Pardon y writing I have neuropathy in my hands from chemo.

I wouldn't be able to do anything, which would cause me a great deal of grief and or depression! I wouldn't be able to pay bills or buy food and commodities@ I wouldn't be able to go to the doctor's!!

I would use public service, friends, neighbors, call on.

I have no idea what I would do if the TRIP program did not help me or was no longer available. It is really hard for me to get a ride with friends and family without the cost of money.

?

I cannot walk in pain I don't have family in need severe the TRIP Program.

I wouldn't be able to go to my doctor appointments or physical therapy. I wouldn't be able to go pay my bills, pick up my groceries, or my mediations. I get very depressed being home all day.

I don't know.

I would have to walk and hurt myself I love TRIP. Thanks :)

I would have to wait for a family member to get off work.

I would not be able to afford the trip experience and the freedom of not taking long train ride to the doctor and sometimes the store or maybe the movie and church.

I probably would have to depend on the kindness of neighbors or friends.

Mostly depend on Sun Dial van service which has made buses that are hard to schedule for one. Most importantly the ride is very hard on my broken hip. Or it has no emergency services or I would have to scramble.

Well if TRIP would not be available it would be very difficult because I cannot pay my caregiver. Sometimes I give her a little more with the TRIP reimbursement but that is hard to provide. I do not have a car and cannot drive due to my eye sight. I need help to get to my doctor appointments I'm losing a lot of my sight.

I would have no way to get around

It would make me house bound.

I am going to have a hard time to take care of my daily needs. Thanks to the Trip program for helping me out with has service program.

Don't even want to think about that, it scares me. Thanks to TRIP and drivers, I have transportation to various places. TRIP was there so I got an A.A. Degree from MSJC. I pray that this service will always be available to others. Thank you, so much.

I would probably not have a caregiver willing to work for me, without gas reimbursement. I would be stuck in my apartment, and would probably end up in a board and care or nursing home, especially in the summer months. I am very grateful for this program!

Pay out of pocket, what I could.

Wow! TRIP helps me so much. I am very appreciative of their services. Without the help I don't know if I could make it to dr. appts. Thank you to all that help me.

No doctor visits or medication from pharmacy if had not service from Trip. I wish I could use TRIP for help with shopping or going to senior center and visit family or a friend or eat out and go grocery shopping. Now I have only medical hours.

I am not sure

Thank you for helping me, with TRIP program.

I would be confined to my apartment most of the time.

What?? Would I do if the Trip service no longer available?? Have to life what so every and cry.

I cannot use senior transportation I become disoriented, requires a lot of walking. I have a heart condition and cannot walk far I get out of breath. I have a back problem I may need surgery???. The pain sometimes is severe and I use a wheelchair. I have asthma. I am legally blind, have some vision it is improving.

I don't know; it would be hard.

I would not be able to go as freely without the Trip allowance to help pay for gas. I would have to limit my outings, try to do errands etc. all on the same day as my medical appointments.

Don't know!

I really don't know. I will probably have to get IHSS to help take me places, or have to pay for people to take me places I need to go. Even though I hardly have any extra money.

Feel unhappy that I could not help pay for gas.

I am bed ridden; I have no other way of transportation except from my caregivers.

I could not go to medical doctors, also I would not be able to get the test the doctors want, could not get to the stores, could not get my medicines.

Suffer more than I am already.

I would ask God to help me to get around; it is very hard when you don't have family to help you. I can always ask God, he is my help at all time. May God bless you and this service. Thank you.

I would have no transportation for my needs.

I honestly do not know, I have lost the ability to drive for medical reasons, no longer have a car for financial reasons and my town just recently started a shuttle service, but it cannot take me to all the stops and appointments and schedule off the mountain on some days those days, nor the medical appointments I have in other counties over 100 miles away. Trip is and always has been a lifesaving program for the five years they have been helping me through the kind donations of others. Thank you all.

I wouldn't get my rent paid, food in the home or get to doctor's appointments. I'm without family in the area to help me.

Go without any needs including food, the last week of the month. My trip check rescues me every month. I would go crazy, homebound as I still try to be active.

My wife is my caregiver and she takes me to all of my doctor appointments. She drives me to my doctors, thank you Trip for all of your help, without Trip I would not be able to do to my doctors.

IF the Trip service was no longer available, I would try to get around the best I can, or depend on my family or friend when they are off from work, my husband can only drive short distances because he is sick, and I don't drive at all.

If you stop helping me, I'm not going to be able to go to my doctor appointments.

Suffer more pain, tough it out on public buses.

I wouldn't have enough funds to pay my caregiver for gasoline.

I could not get to my doctor. I wish I could use TRIP for all the other listed on #9, but I am only allowed medical reasons only as indicated on my form, why is this?

I don't have any other options would have to quit work.

It would be a hardship.

Well it would be a big problem to get someone to take me to my appointment without having gas money to help me. Thank you.

I would have to drastically curtail doctor appointments family and friend's visits and shopping my budget for gasoline would be very limited as my financial situation is very inadequate. I have incurable cancer with little hope of any physical or financial improvement.

It would be difficult for me to go to my medical appointments this program helps me pay the person who drives me.

I would be pretty much homebound. My aide with IHSS give me company and gets me out to have fun, and get my errands done. We used to go swimming but got too expensive. I loved it and looked forward to each week (social therapeutic).

I have a wheelchair I live in Valle Vista and am disabled. The BUS only comes to Hemet city limits 5 miles away from me.

My doctor is in Santa Ana, more than 50 miles much too far and too much money. I would have even more financial problems. I really need TRIP to help to get me to all my doctor's appointments and therapy.

I would have a hard time doing everything I have to do. TRIP has been great for me.

Don't know

Thank you for the money that you send me. Otherwise, I would be stressed out to visit my doctor and all my appointments. All shopping for food I'm older now and I appreciate your help.

I couldn't go to my doctor appointments so I would probably die.

I couldn't go to doctor appointments. I couldn't get to stores to get food.

I would not be able to get to places other than medical appointments. I would only be able to go to one medical appointment per month and trips are limited to 12 one way trips per year. I really appreciate TRIP services! Thank you!

I would have a very depressed life. I need TRIP so badly to be able to have a life. I suffer from both physical & mental disabilities that having TRIP has been a blessing.

My needs would not be met!

Rely on God

It would be a personal disaster.

I would need it a lot because the money that I get from Trip is very useful to travel and pay for gas. It is not enough for the whole month and all that I have to do during the week but it does help me a lot. Thank you very much for all your help.

I would be affected because I need the program for the person who takes me to be able to pay her for gas. I can't walk anymore and she is the one that takes me in my wheelchair to do my things.

Be a prisoner in my own home.

I would have to ask for a ride or be at home like before because it is difficult to walk because of osteoarthritis that I have in my foot and the surgery I had.

I wouldn't go to my physical therapy

It's very difficult for me because my friends cannot take me to my medical appointments or to my errands. Without this program It would be very difficult. I am very grateful for the opportunity to be in this program. My life is comfortable and I go about my daily life.

Probably just sit around, wanting to go somewhere and being unable to do so. Probably end up killing myself. I am in a wheel chair because of four black widow bites. It poison my legs, I am weak to walk, and I have trouble standing for too long. I need help to go to stater bros. for food, to Dr. Ashraf office for appointments, just to sit out in the sun. I don't have many friends, am a shut in.

I would not be able to get to my daily personal and medical needs. I am thankful for all your help.

I would have to ask friends or neighbors to take me to where I needed to go, or try to ride public transportation but I would not be able to carry groceries in a bus. My caregiver would use her car for my necessities as she is doing now, but I would have to pay for her gas out of my pocket.

I don't know what I'd do. I don't have any options.

Trip helps me get to doctor appointments, right now I have a lot of doctor appointments. Thank you Trip for being there for me.

I don't know what I would do without your help

I would have to use some of my grocery money to help my caregiver with gas to take me where I need to go.

I couldn't go to any of my appointments.

As I was doing before! Sit and panic worry about how to get and what I needed to do. Not see doctors that I trusted. Bad experience with doctors in this area. Just bear minimal as before.

I would not survive without this help.

If TRIP became unavailable I would rely on public transportation. This would depend on disability providing me with income.

I would have difficulty getting to the doctor's office shopping, visiting friends, and family, library, most of the activities make my life possible.

I would be in real trouble! I don't know!

I could not get food or clothes or go to the doctor.

It would affect me greatly in every aspect. It is a huge relief to have TRIP.

I would have been stranded and would have been confined to bed.

If TRIP were not around I would need it very much because I do not have my own transportation to run my own errands, visit family/friends. That helps my depression. Thanks TRIP for existing and for helping people like me.

I would do without till I could find another option for help.

I would not be able to get to my doctor's or shopping. TRIP makes life a little better! I appreciate it greatly!

It would be difficult for me not to count with your assistance.

I wouldn't have TRIP help to pay my driver to take me to my medical appointments. They are all out of Blythe.

It would be a hardship in my everyday living. Too many doctors and appointments to attend. Thank you for the service.

No go to supermarket, no doctor appointments, no physical therapy

Rely on family and friend when possible.

It would be very hard to do all of the above.

Maybe I have to go to a rest home.

I don't know I depend entirely on TRIP.

They might want to put me in a home.

It will be sad because this would help my caregiver with some gas.

I'd really be in trouble with so many doctor appointments. I'm blind in one eye and losing sight in the other. I need prescriptions need groceries, your help covers most of my transportation. Meeting my prescriptions co-pays would be impossible that would cause severe financial hardship, would make something's impossible definitely affecting my life and it appears now that I have cancer and resulting treatments to come soon.

I really don't know not go to the doctor and get worse.

I would be confined to my home in rural Homeland and not be allowed to do all the things. Thank you so much.

I would have a lot of problems with my appointments. That is why I pray for this service that it continues to help us.

I would not be able to do and go as much as I do. I have one left leg and I am in a wheelchair most of the time. I depend upon my daughter who lives and takes care of all my needs.

TRIP has been a life saver to me, thank you.

I wouldn't be able to go to outings, visit family, and also go to church which I enjoy much. Thank you TRIP you are a very very big help.

I will have to pay someone to take me the place I have to go.

Recently I have had bouts of depression where I started to withdrawal from some activities and I saw my doctor who told me to remain in the church and get out again. Which I did and I feel far more positive and up beat again. My step-daughter and family live in San Bernardino. My daughter who is the sole wage earner is a nurse's aide and though in poor health works double shifts when she can. They have an old car so every 2 months I try to visit them. I would have nothing to look forward to without the help of TRIP. I thank them so much I am 88 now and hope I will be able to be active awhile to come.

I don't know.

I would be stuck I am not able to get the bus to my doctors or to the store and pay my bills. I don't have any family or friends that live out here. It helps to have TRIP and go in a car and not be on the public transportation some young people are not nice to elders afraid of being robbed.

I would not get to my appointments for my doctors.

I have no idea. I can't afford to pay anyone.

It Trip was no longer available, I would resort to having to skip or miss medical appointments when there are so many, it would become very difficult to continuously ask people to transport me with no reimbursement for their miles or time. Trip had been a life-saver for me, giving me independence and confidence. It would be devastating to lose it.

Stay at home or ask my caregiver for a favor to take me to the places.

I don't know but I would be lost. I don't know how to get to my doctor's, lab, bank or anything else. Cannot use bus or van because I never remember where I'm going or address where I'm going. Don't remember doctor's location anymore. My friend knows just about everything about me, my doctor's, lab, and bank and tries to help as much as possible!

It would take away my independence. I could not see my doctors.

I don't know.

I would once again become homebound. I have no way of getting around for shopping, groceries, getting to my mental health services, experiencing community events and some much

more. Thanks to the Trip program, I am very happy for being able to have and use your program-please do not stop this program.
I would stay home.

It would be very hard to get anything done. I would have to ask and plead for help from others. It would put a horrible stress on me and worsen my depression. I hope and pray you continue to be there for all of us. Thank you for all you do and I pray for you all.

Oh! My Gosh, it would be awful. I would just be house bound and would have no quality of life.

Would be unable to get out much at all. It's been such help to my provider. Thank so very much for your help.

Life would be very difficult, I wouldn't have enough help to get places.

To ask for more help from my family.

Take the Bus or Cab

If Trip didn't exist it would be impossible to be able to do my errands that are necessary, I am a person that uses an electric wheelchair and I don't have any other option for transportation.
Thank you.

I would be very confined to my apartment. The bus service is hard for me to use because wherever I have to go, it entails walking and the senior center here in Perris no longer issues tickets for elderly and disabled people and I cannot afford to pay to use Dial a Ride very often. I'm very fortunate to have a caregiver that is so very good to me. I depend on her for everything. My kids don't come to see me, they live too far away and have their own lives to live. Thank you for your services.

I would be lost. I don't have money to pay for gas. I have a brain issue that does not allow me to go out on my own. TRIP gets me to all my doctor appointments, shopping, and just getting me out of the house.

I would have to ask my daughter for more financial help, she is responsible for my bills and gives me money for my bills.

I am so grateful for your kindness. The first year I enrolled you sent me a birthday card which everyone signed! I was moved to tears. I try to use your offer sparingly and every penny sent is given to my caretaker for gas. I give her a little more when I can because gas is so very high.
Best to you all, Joe.

I would not be able to afford to pay somebody to get to my doctor appointments and because I have cancer I go to a lot of appointments. IHSS does not cover transportation.

I would not be able to get out to church or to the doctor or store.

That's a despairing thought! No one's been more grateful than me to be able to count on TRIP to pay neighbors and friends to help me get around, especially to the doctor's, which has

happened more often recently. Thank you for being so dependable!

Stay home.

Don't know.

Have no way to go to store, my doctors, and dentist, visit family, would have no way to go nowhere or do anything.

Really appreciate it and don't know what I would do without it. Please don't get rid of it.

I would not be able to eat out or visit friends, and family or go to the bank.

I just don't know. You guys have been such a blessing that I'm able to keep my affordable place to live and still maintain same Doctors I've had for 20+ years and not change them and as I get worse, not better as the years go by! I seem to rely on you more and more. The loss of TRIP would devastate my life as I know it. It would take several months to locate new Doctors in the East Hemet area and even then, I would need someone to get me there. Thank you and God Bless you all. Thanks.

Not really sure, probably not go out as often.

I wouldn't go out as much. I would go without other things to help with gas.

I don't know.

It will be harder to go to my doctor or do my errands.

I would be so very disappointed because I really rely on a trip driver to get me to pay bills, pay rent, go to Dr. appointments and get my groceries. I have no funds to pay someone gas to take me to run my errands. I am so grateful Trip has helped and is helping me. Thank you.

I would not be able to stay in my apartment. I would not be able to survive!.

I would be housebound.

TRIP provides my trips to doctor for chemo for cancer and helps me get to classes for acquired brain damage. I would not be able to get the proper care without Trip. Thank you for your help.

I am not sure what I would do if the TRIP service was not available. It is very important to me to have this service, and to reimburse my driver for taking me to my doctor appointments and physical therapy.

I wouldn't be able to get to my needs and get my necessities met: medical, groceries, bills, and visit friends.

I don't know what I would do because I have no money. Thank you.

I would be stuck in the house and not be able to go to doctors to get the medical attention that I

need and groceries.

I can't go to my doctor appointments, etc.

I'd be trapped in my home.

I could not get to church services or errands or much of anything at all and would just be at home in the house as I was doing until I found the TRIP program flyer at the senior center health fair a neighbor took me to.

I could not go to some of the places I need to go. I have no family out here. Public transportation is too much for me and my walker. Thank you for all that you all do.

I would be limited in all of my medical care, socializing with friends everything that life entails. Rather than being called "TRIP" it could be "LIFE"!

I would be forced to drive under the influence of narcotic prescriptions. I would be very limited when and where to go.

I would go into a deep depression. It's my source of having freedom to be able to have a normal life.

I would not be able to go to doctors or grocery store. I would not have enough money to pay for gas for doctors. My doctors are in Redlands and I have to go sometimes 2 or 3 times a week.

I wouldn't be able to do the activities I need, because I need someone to be with me because I can't read.

I would be really really sad. Would not be able to get about. Wouldn't be able to have any help.

I don't know what I would do without TRIP.

Depend on my caregiver.

I wouldn't be able to go to some places, it would cost me to go to appointments, for me it is a great help.

I would have to enter some sort of care center.

I won't know what to do this is a good program and I like it. I'm glad we have this program please don't get rid of this program.

There isn't much you could do. Just get there however you can.

I would have to take cabs to get to my appointments, and I couldn't afford that.

I would be in a serious situation I would have no way to get to my doctor's appointments. Go grocery shopping just about everything is made possible by TRIP. Thank you so much for being there.

I don't know this has been a blessing to be able to go out of town appointments and church services, shopping, etc. Glad this program is available thank you very much. William White.

Find a different program

I would be very difficult for me. TRIP has changed my life complete and has been very useful to me to meet any future medical appointments.

I wouldn't be able to get too doctor appointments on time I had to call the bus service I would have to many appointments for they days weeks, month Plus I can't sit down more than 10 minutes or my back pain returns strong.

I don't know what I would do. I already ask all my friends and they are getting tired of it.

I would have been a great hardship to me I would be unable to do any of the things that TRIP program provides me now.

I would not be able to go to the doctor appointments and I could not go grocery shopping. I don't know what would happen because I'm hard of hearing and it's very difficult for me to hear. Thank you TRIP for all your help.

If TRIP didn't exist I would have died already. Thank you for helping me.

IHSS Worker

I would not be able to attend my doctor's visits.

Wait for others to go the way I need to go or send others to do things for me.

Die (really)

I would have a more difficult time doing things and getting around

I don't know

I would not be able to get to see the specialist in Rancho Mirage and become more disabled than I already am