



The easy to start, easy to operate, cost efficient and highly effective. TRIP Program is the innovative, self-directed mileage reimbursement transportation service for special needs or specifically defined populations that was created by the Independent Living Partnership.

The nationally acclaimed TRIP Program is a “rider-centered” volunteer driver service that has operated in Riverside County California since 1993 providing thousands of residents who are elderly and disabled, do not drive, have no family to drive for them, are unable to use public transportation alternatives, and are unable to access needed health care or other life sustaining services without our assistance.

More than a “transportation” program, TRIP reconnects the isolated and alone with their neighbors and communities empowering them to remain more independent and self-reliant and live happier lives. TRIP started small but each year the original TRIP service now provides more than 125,000 critically needed rides, free to riders, and at the lowest cost of any other transportation alternative.

Communities and agencies across the U.S., faced with growing challenges to provide transportation for aging, disabled and rural populations, are now starting and operating volunteer driver, mileage reimbursement services to duplicate our long and proven success.

Volunteer Driver, Mileage Reimbursement START-UP CHECKLIST

1. Recognize need to provide inexpensive services for unserved or underserved population
2. Establish organizational commitment to starting and operating a service
3. Identify sources of funding to support operation of a service
4. Identify staff to operate service
5. License and subscribe to TripTrak cloud application for administration, managing and reporting service performance
6. Market service to community residents requiring special transportation assistance.

We welcome questions and are glad to discuss particulars or start-up planning concerns. Please inquire: <http://ilpconnect.org/contact-us/>

