



all age groups.

- More respondents who said they had one or no close friends reported their health as “poor” than respondents who said they had two or more close friends.

## Demographic Profile of Survey Respondents

### ◆ Gender

- **75.3% Female**
- 24.7% Male

### ◆ Age

- **70.3% were 61 years of age and older**
- 37.8% were 60 years of age and younger
- One person included in the survey was younger than 20 years of age and eight of the survey participants were 91 years of age or older

### ◆ City of Residence

- 83% of the survey respondents live in 24 cities in Western Riverside County
- 16.3% of the survey respondents live in 9 cities in the Coachella Valley
- Two of the survey respondents live in the Palo Verde Valley

## Self-rating of health status

### ◆ The majority (87.1%) of the survey respondents self-reported that their health was “Fair” (47.6%) or “Poor” (39.5%)

- 11.5% said their health was “good”
- 1.4% rated their health as “very good”

### ◆ Almost all survey respondents (97.6%) said TRIP been used to get to medical appointments

### ◆ When asked “If you did not have TRIP, would you have missed any medical appointments” 9 out of 10 respondents (90.5%) said “Yes”

### ◆ Two out of five respondents (42.2%) said they had used TRIP service for transportation to receive mental health care

### ◆ When asked how many people respondents considered to be “close friends”

- **9.1% answered “no one”**
  - **63.0% of these 27 individuals were age 61 to 70 years of age**
  - **70.4% rated their health as “poor”**
- **14.5% answered “1” person / 51.2% of these 43 individuals rated their health as “poor”** [Bell curve age distribution]
- **23.3% answered “2” people / 37.7% of these 69 individuals rated their health as “poor”** [Bell curve age distribution]

- 22.0% answered "3" people / 29.2% of these 65 individuals rated their health as "poor" [Bell curve age distribution]
  - 11.1% answered "4" people / 33% of these 33 individuals rated their health as "poor"
  - 19.9% answered "5 or more" / 33.9% of these 59 individuals rated their health as "poor"
- ◆ All survey respondents indicated that TRIP service has been "very important" (95.3%) or "important" (4.7%) – NO respondents answered "not very important"
- ◆ More than 200 survey respondents provided explanations for their assertion of the TRIP service's importance. Following is a selection of these rider comments:
- *I can't drive to get anywhere and I don't have enough money for dial a ride so it's hard to get anywhere.*
  - *TRIP is very important because thanks to trip I can go shopping for food, to church, visit my friends.*
  - *This service is needed for me to get to doctor appointments and shop. Thanks for your services.*
  - *Wheelchair bound on oxygen cannot maneuver chair due to left shoulder cancer, COPD, emphysema, and congestive heart failure.*
  - *I really appreciate my Trip driver when pain is out of control. Otherwise, I cancel my doctor appointments.*
  - *I have had severe medical problems requiring hospitalization. I would never have managed without "TRIP" help.*
  - *My family has passed or live out of state. My friends have passed away while I have been bedridden. Without TRIP's help I am sure I too would have passed on.*
  - *Trip is very important to me. I cannot drive at all. My driver is my main human contact.*
  - *Trip assistance allows me the opportunity to be more independent to interact with friends and also to meet people. Providing an incentive makes me feel less burdensome by providing drivers with money to provide help with gas which my thanks are shown.*
  - *Without Trip help I would not have lived as long as I have been because my medical appointments are life and death.*
  - *I used the city transportation (bus) but I was always late and would have to re-schedule my appointments.*
  - *Without Trip I would not be able to participate in outside activities.*
  - *This program is such a comfort. I don't know how I'd fair without it, now that I've enjoyed so much benefit. Socially, medically, church-wise, recreationally, shopping...etc. Thank you!*
  - *With it I'm able to go to church, shopping, dinner and dialysis on 4 days a week. I'm able to have a life. This program is a true blessing for people like me. A true blessing. Thank you.*
  - *If it wasn't for the TRIP Program, I could not get to the doctors or to the pharmacy. I'm on SSI, \$633 per month, totally handicapped and the TRIP program has saved my life.*

- *I would miss my doctor's appointments and other personal events, and not be able to see my sons and daughter and grandchildren. I thank god for this program.*
- *I live by myself, no relations are close to me anymore and I do not drive and would not be able to get to my medical appointments or anywhere about town.*
- *Astonishingly important - the ability to live a somewhat "normal" life is what makes "Trip" so vital for me.*
- *Have no others for help.*
- *I am a left hemiplegic in a wheelchair. I would be stuck without TRIP.*
- *I couldn't get to my doctors or hospitals*
- *Without the program I would be homebound and would not be able to leave my home.*
- *Trip has changed my life 1,000 fold; I can go to ALL grocery stores (for their specials) thrift shops, library, seamstress, the mall, beauty salons, etc. Most of all, I can meet my medical/dental appointments, etc.*
- *I love TRIP! They have helped me by getting to ALL my Dr's appointments and to be able to do shopping and meet new people. It's great to get out in the community.*
- *Thank you for this service. I feel like I have some freedom to get around to medical appointments, church, shopping and extra events. I'm living my life. Thank you.*
- *Without TRIP assistance I'd have deeper mental depression, more suicidal thoughts. My physical condition would deteriorate dramatically.*
- *TRIP makes socialization possible as I am confined to a power chair from arising in the morning until bed time. Because of TRIP I am able to do my banking, get prescriptions and various shopping needs also to a variety of Doctor-Laboratories appointments, etc. Visiting with my children sustains me in many ways as they keep me in touch with the world outside of these four walls. TRIP is an invaluable gift to and for me.*
- *Without Trip I don't think I would be able to get to my doctor appointments or my AA meeting.*
- *Because of Trip program I can accomplish all my transportation needs.*
- *I have no family here and I know very few people in town. Trip has helped me with my medical appointments. I would be so much more ill if I missed my appointments. Trip has made me healthier.*

**For more information about TRIP, please visit us at: [ILPconnect.org](http://ILPconnect.org)**