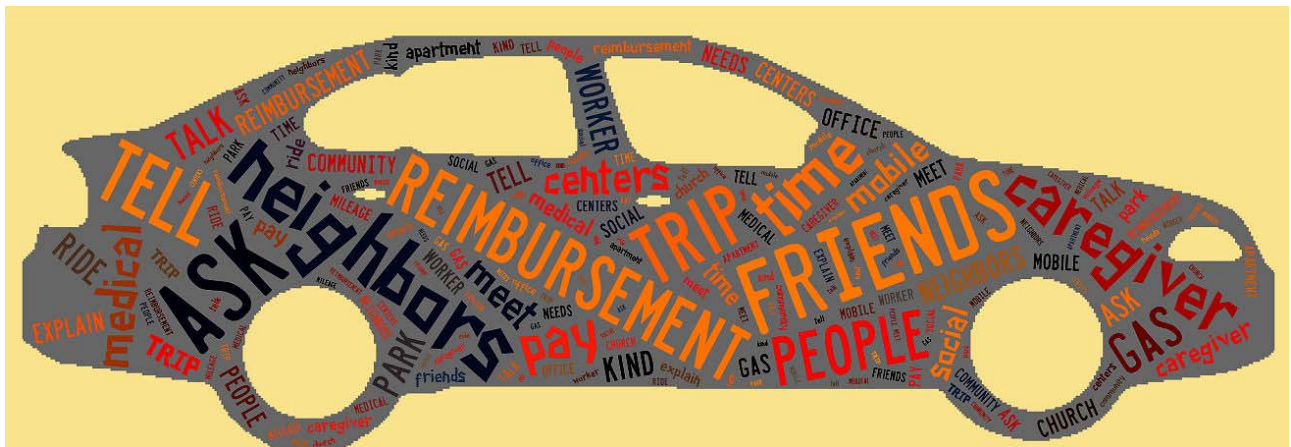


## 2016-2017 Riverside TRIP Program Performance

For the program year from July 1st 2016 through the end of June 2017 one thousand forty-seven "unique" (unduplicated) TRIP Program riders in Riverside County California received 139,034 trips to enable them to get to needed medical services, grocery stores and other critical destinations.

These riders do not drive, do not have family to provide needed transportation, and are unable to use public transportation alternatives. In order to make the trips they need they first have to recruit a volunteer driver from among friends, neighbors, and acquaintances. TRIP riders then schedule their own rides with their volunteers as mutually convenient.



During the past year, more than 1,200 volunteer drivers contributed 153,886 hours of their time to provide transportation for TRIP riders. At minimum wage, this contribution of time is valued at \$1,384,974.

From this year's Survey of Riders, we know that thirty-eight percent of TRIP riders need to make two or more trips per week for medical purposes. We were also told by ninety-five percent of the respondents that they use TRIP "to get to doctor appointments" and forty-two percent use the service to access physical therapy.

TRIP Riverside has been operating successfully since 1993 and has now provided over 1.994 MILLION trips and 16,132,890 miles of escorted transportation for thousands of Riverside County residents.