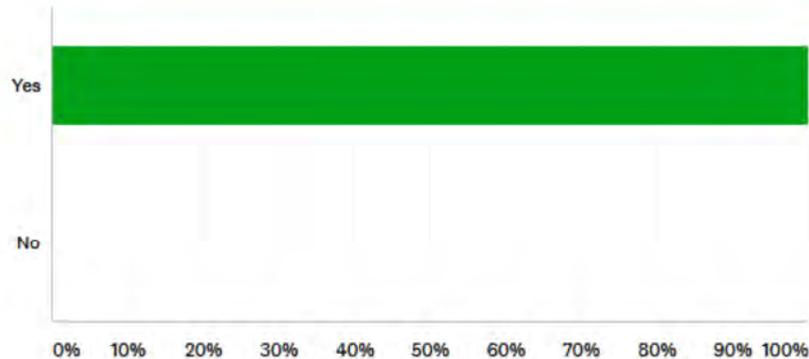




## JULY - AUGUST How Are You Doing? INTERVIEWS

Do you think having TRIP has been helpful for you?

Answered: 48 Skipped: 7



Can you tell me what you like about TRIP?

Answered: 48 Skipped: 7

**RESPONSES (48)** WORD CLOUD TAGS (0)

🔒 Sentiments: OFF

Apply to selected  Filter by tag

Search responses

Showing 48 responses

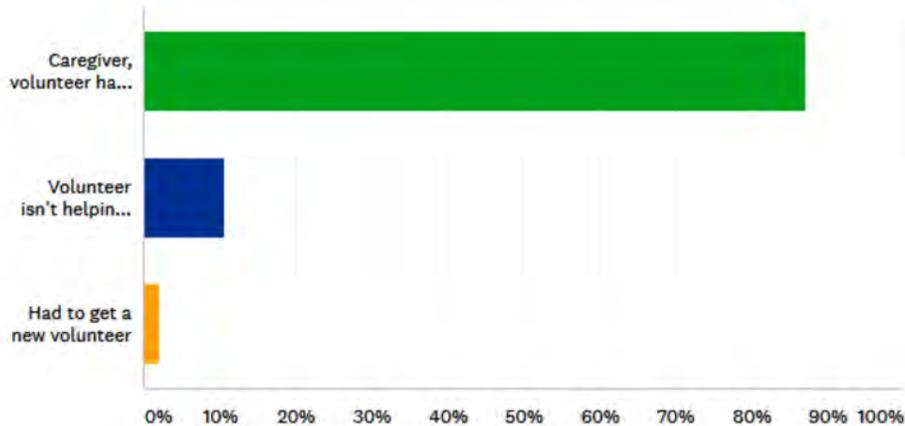
- I am able to go to my doctors on time and come home. Also, I can go get my groceries. She helps me to categorize what I need and show me the price. If one thing is too expensive, she takes me to another store where it is more affordable for me.  
7/24/2020 1:05 PM [View respondent's answers](#) [Add tags](#)
- I can pick my caregiver that has a car and pay her to get me to the doctors  
7/23/2020 10:58 AM [View respondent's answers](#) [Add tags](#)
- Scheduling trips at my own time. My driver is so nice because I just ask her and she picks me up.  
7/22/2020 3:32 PM [View respondent's answers](#) [Add tags](#)
- I live on a fixed income I have driving anxiety as well as anxiety in general for years . I have had the same driver for years now so I am comfortable to go out in public  
7/22/2020 11:08 AM [View respondent's answers](#) [Add tags](#)

Random, but representative responses.

# JULY - AUGUST How Are You Doing? INTERVIEWS

## Is your volunteer driver/caregiver continuing to help you ?

Answered: 47 Skipped: 8



## What kinds of problems has the coronavirus Pandemic caused for you?

Answered: 48 Skipped: 7

RESPONSES (48) WORD CLOUD TAGS (0)

🔒 Sentiments: OFF

Apply to selected Filter by tag

Search responses 🔍 ?

Showing 48 responses

just a lot of sadness  
8/17/2020 1:23 PM [View respondent's answers](#) [Add tags](#)

Actually making me stay in the house I am 93 I don't want to get sick  
8/17/2020 11:23 AM [View respondent's answers](#) [Add tags](#)

I was stuck at home for 3 entire months when pandemic started because I was full of fear and I worried a lot. I felt my walls were coming in on me. I began to go out little by little and now feel much more calm and relaxed. My caregiver takes proper precautions every time she visits or go out.  
8/14/2020 3:21 PM [View respondent's answers](#) [Add tags](#)

Having to be enclosed at home is my biggest problem. I cannot be outside because of my compromised immune system and I can get sick. I feel alone at my house even though my son lives with me. Everyday it is the same routine of going to my kitchen, livingroom, and then bedroom and I am getting tired of it. I have to stay inside because I want to live through this pandemic.

Random, but representative responses.

## JULY - AUGUST How Are You Doing? INTERVIEWS

How do you think things have changed for you since this Pandemic started?

Answered: 48 Skipped: 7

RESPONSES (48)

WORD CLOUD

TAGS (0)

Sentiments: OFF



Apply to selected

Filter by tag

Search responses



Showing 48 responses



I am old and I can't go out any longer and for how long who knows

8/17/2020 11:23 AM

[View respondent's answers](#)

[Add tags](#)



It is hard. I don't know who has the virus and I might catch it. I miss socializing. I am getting more assistance with my groceries which is a huge help. I am glad my caregiver stuck with me through this pandemic because I would be lost without her. She visit twice a week and we chat a lot.

8/14/2020 3:21 PM

[View respondent's answers](#)

[Add tags](#)



Biggest change is I cannot go out. I am afraid to go out at this time. I did not have a caregiver for four months because they were afraid of bringing the virus to me. Caregiver before the pandemic was my good friend and I miss talking to her.

8/13/2020 1:47 PM

[View respondent's answers](#)

[Add tags](#)



I miss my freedom. I am 64 years old and became depressed being stuck inside. No visitors only my caregiver. I live in a senior complex and they cancelled exercise classes and celebrations we had during Easter and 4th of July. I miss the social aspect. Social worker visits are done over the phone too.

Random, but representative responses.

INTERVIEWER COMMENTS: Observations, insights, anything to add? (representative sample)

Client knows of several people who have gotten Covid but he is very calm about the whole situation. Client and his driver have been friends for over 10 years. Client disclosed he used to be a volunteer driver for another participant and does not think he would drive that participation as much as his current driver drives with client. Client was very grateful for TRIP services and his current driver.

Client was glad for our call and help. She is more relaxed now than before in early stages of Covid. Client mentioned for her mental health, she is going out more to stores, with precaution, and is looking forward to seeing her doctor this month in person. Evidently, she does not like to be isolated for long periods. Client was informed by her senior apartment manager that there are several cases of Covid at that complex but they do not release names.

Client was very sweet. She appreciates TRIP a lot. She does not know anyone who has gotten Coronavirus. She is calm and has learned early on to live with this pandemic. I was glad to hear from her that TRIP makes her feel part of a family because she has no one else other than her volunteer drivers.

## **JULY - AUGUST How Are You Doing? INTERVIEWS**

Client is taking pandemic day by day. She has two IHSS caregivers she sees weekly that help her feel less isolated. Client mentioned caregivers take precautions around her due to Covid. No mention of relatives/friends getting coronavirus.

She like many other people just wants to stay healthy and get back to being able to go out in the world again.

Client stated without TRIP, she would be dead - she recalled a time she had a fall and her caregiver/volunteer driver found her and took her to the hospital right away. Client goes to pharmacy with her driver. Client mentioned that it would take 3 hours to get groceries using the bus but with her driver, it is a one-hour trip. Client is eating healthier and losing weight as she is receiving food assistance during this pandemic. No mention of relatives/friend getting Coronavirus. When she mentioned she had cabin fever, I told her this is only temporary and we will get through this like anything else in life.

Mr. M feels very strongly that we will never go back to the normal way of life It will be a lifelong of wearing masks and doing social distancing. He wished us all Good Health.

