



## VOLUNTEER DRIVER MILEAGE REIMBURSEMENT SERVICE

### BUSINESS CONSIDERATIONS

#### Helping Riders Recruit Drivers

1. Most people who enroll in the TRIP program in Riverside do not find it difficult to recruit their own volunteers. Some people initially tell us things like “I don’t know anyone”. There are usual concerns that they will be “imposing”, “begging”, or becoming a “burden”. Some are hesitant to ask friends and neighbors, until they understand that they are not asking for charity. Staff counseling is provided to:
  - a. Explain that their enrollment in the program means that they can offer to help pay for gas, making a request for transportation assistance more of a business arrangement than charity.
  - b. Help identify people who might be candidates for recruitment.
  - c. Discuss how to ask people to volunteer and to increase the likelihood of success for their recruitment effort.
  - d. Establish and schedule task objectives, motivate and then follow-up to help passengers succeed with recruitment.
2. Riders may find it useful to have multiple volunteer drivers. In this way volunteer driving responsibilities can be spread out so no one driver has to drive all the time and also when one driver is not available, one of the other volunteers may be able to help with the needed ride.